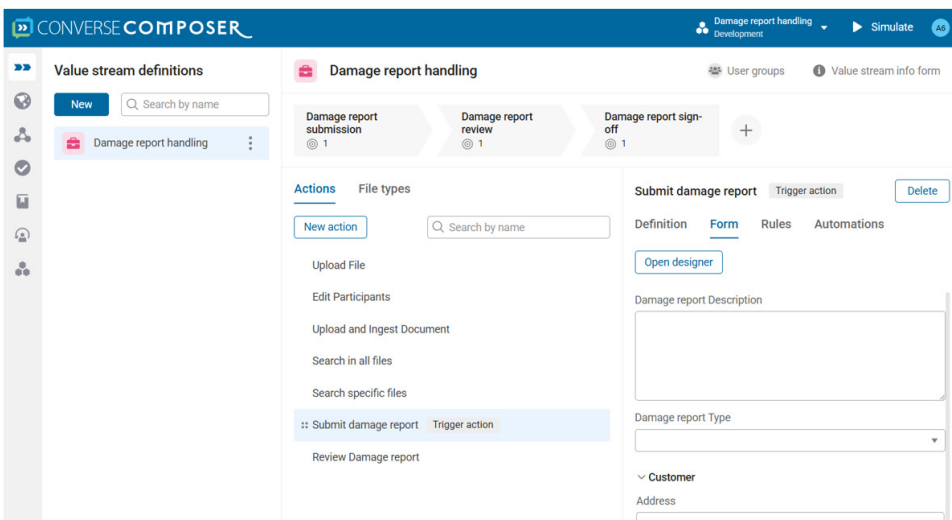
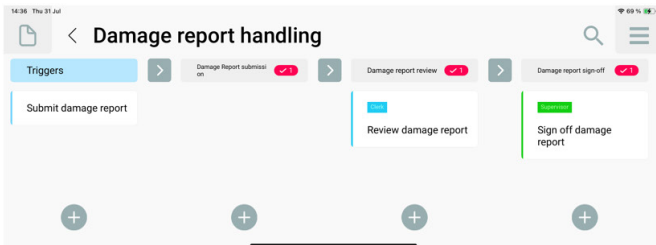


Papyrus Converse Designer Composer 7.10



Product Description

Papyrus **Converse Designer** on **iPad** is for leaders or anyone with business knowledge to start the definition of value streams by simply describing stages, actions, goals, roles and rules in their own business language. Importing process drafts into **Converse Composer** is simple to refine details and build the value stream by business experts instead of IT developers for final deployment: **Stages** structure value streams into phases with clearly defined **Goals**. Actions are executed by stakeholders based on **Roles** to achieve defined stage goals. **Actions** can be constrained by **business rules** to **enforce compliance**. The needed business data are defined by a **non-technical information model** using appropriate business terms in a domain specific **ontology**. This makes business knowledge **transparent** and **actionable**. **Content** like documents and data are an implicit part of action definitions given access for the business users to the needed data forms. Optionally leverage process insights from **IBM's process mining** or **existing BPMN processes** to **transform** broken and disconnected business processes into value streams.

Papyrus Converse Designer and Composer empower business experts and analysts to effectively move from a process vision to its concrete implementation in days, not months.

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Principle and Functions

Papyrus Converse is an AI-driven agility platform which puts intelligent assistance directly into the natural flow of work. Users can converse with AI-assistant Owlfie powered by IBM's watsonx and other stake holders to gain vital insights from value stream data, calls, emails and documents for smarter, context-aware decisions. Owlfie also masters content mining and crafts response texts and reports.

- **Outcome-first approach:** Build value stream applications with the outcome in mind.
- **Business-led, no-code design:** Empower business users and achieve rapid deployments.
- **Natural language rules:** Define rules and goals using your company's own business vocabulary defined in the ontology information model.

Cross Industry Solution

The Papyrus Converse Platform serves all market segments, such as banking, insurance, fund management, credit card, customer care, direct marketing, utilities, healthcare and telecoms. ISIS Papyrus can share its extensive experience in these market segments which has made it the most flexible and powerful document and process management architecture available today. Its full integration with Papyrus WebRepository allows to connect to any existing business core system.

Empower Business Departments

- Papyrus Converse's no-code design leverages directly the business knowledge without IT involvement.
- Utilize watsonx.ai and process mining as entry points to expand into new business units with use cases in claims processing, mortgage processing, loan origination, customer onboarding, order processing, etc.
- Design value streams by business experts and analysts.
- Enhance collaboration by bridging gaps between teams
- Adapt dynamically through continuous improvement iterations of "living applications".
- Utilize the integrated omni-channel communication to deliver a unified view of all customer interactions.
- Integrate data seamlessly with existing business systems.
- Reduce costs by 50% and time to market by 90%.

Converse Designer

Stop suffering from hard-coded & off-the-shelf applications. Build your business specific value streams with continuous adaption & improvements.

- Designed for business leaders to outline initial process designs on iPad with focus on the essentials: stages, goals, actions and business rules.
- Define business objectives in natural language as value stream stage goals.
- Create automatically the foundations for the ontology information model using your own business terms.
- Constrain actions with business rules in natural language.
- Upload value stream drafts into Papyrus WebRepository for finalization by business experts using Converse Composer.
- Avoid limitations of BPM & RPA for complex business processes

Converse Composer

- Designed for business experts and analysts to edit, extend and refine value stream definitions from Converse Designer on the web.
- Assign responsibilities to actions through user groups.
- Refine the ontology using your business terms.
- Translate terms into any language for localized UIs.
- Govern compliance through business rules in natural language and define their enforcement level (strictly enforced, override, guideline).
- WYSIWYG design of action forms exposing the relevant business data to users.

Integrated design environment

- Change and release management for all value stream compositions.
- Design – test – deploy.
- Integrate with cutting-edge IBM watsonx AI and IBM process mining - empower your business to drive smart results with process mining, no-code design and reliable AI.
- Orchestrate end-to-end omni-channel processes by classifying and extracting incoming mail, routing to the right business department for work on the created value stream and sending responses and decisions via CI/CD-compliant documents to any delivery channel.
- Turn operational insights into action.
- Break new ground, drive innovation and boost productivity.

Prerequisites

Change and release management for all value stream compositions.

- **Papyrus Converse platform:**
 - » Standard servers (VM, cloud, container)
 - » Windows Server 2016 or newer, Linux, Redhat, Docker, OpenShift
- **Converse Designer:**
 - » iPad
- **Converse Composer:**
 - » Standard browsers (Chrome, Edge)

Order Information

Papyrus Business Designer for Windows

Training

ISIS Papyrus offers in-house workshops and standard courses for user training.

Maintenance

The Terms and Conditions for ISIS Papyrus Software Products apply. Free service period is 6 months after installation. A maintenance agreement is offered optionally for updates and product support.